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GREAT LAKES & OHIO RIVER DIVISION

AAR Critical Public Facilities Hurricanes Katrina and Rita, LA

Kelly Brown

May 11, 2006

One Team: Relevant, Ready, Responsive and Reliable

What Was Supposed to Happen

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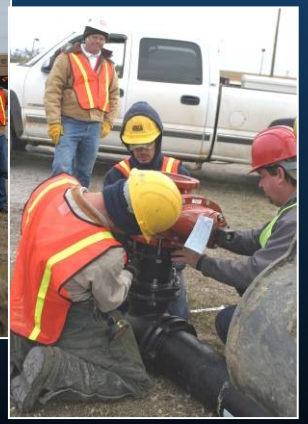
MISSION

Engineering and construction support to provide, construct, and/or repair critical public facilities to include education, judicial, law enforcement, fire, billeting, correctional, governmental and other facilities as directed by FEMA.



Temporary (Category B) work
Includes technical assistance/planning as needed

FEMA

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What Did Happen Critical Public Facilities

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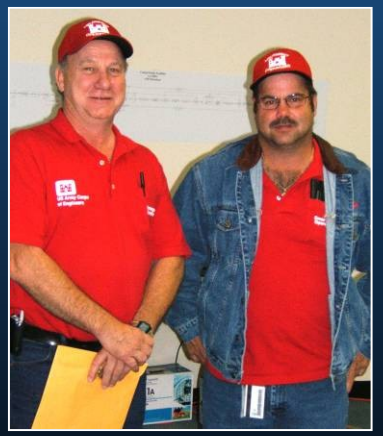
- $44,174,000 obligated by 19 April
- 30 Mission Assignments
  - 10 for in-house/technical assistance
- Requests for 216 classrooms, 94 other temporary facilities
  - Furnished 155/69
- Several MAs planned and later pulled back
- Considerably fewer than expected
- Considerably fewer than the MS mission

What Went Right

- Excellent team members
  - Experienced Corps active and retired
    - Matched skills to jobs
  - Tremendous enthusiasm and energy
- Disciplined Project Management
  - PMBP applied to work/organization
  - One Door to the Corps
    - Corps Liaisons
    - (**OPERATION ORDER 2006-22 LOCAL GOVERNMENT LIAISON (LGL)**
- Provided applicants much needed facilities
  - High quality
  - Well furnished
- Positive applicant response

The Face of the Corps



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What Needs Improvement?

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- Coordination/Communication w
  - FEMA
    - Geographical and specialty areas
    - No single belly button
    - Rotations of key personnel
  - Other federal (PHS, DOT)
  - State
  - Local governments, school boards, etc
- Information to applicants
  - More timely
  - Less ambiguous

What Needs Improvement?

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- Training
  - Mission specific
  - Stafford Act
  - Joint exercise
- Length of tour
- Processes and Procedures
- Contract Procurement
  - Recommend both Small Business and Full & Open Contracts be in place
  - PM's participate in negotiations
  - Emphasize emergency in justification

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Suggestions

- Develop specific training for this mission
  - Similar to water, ice, power
- Develop standing PRT like other missions
  - PMBP organization
    - PMs, technical, construction and QA staff
- Standardize where possible
  - EX: School modules
    - Size
    - Furnishings
- Pre-positioned capabilities for modules
  - Accelerate contracting process

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Suggestions

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- 60 day deployments for critical positions
  - Mission Managers
  - Action Officers
  - Highly recommended for all PMs
- Communications
  - Org charts to include
    - FEMA, State, Federal, Local team contacts
  - Phone listings
    - Same as above
  - Applicant Information
    - Manage expectations
    - Furnish contact information at all levels
    - Provide decisions on eligibility in writing --Involve NEPA approvers early
- Involve utility providers early
  - Fully understand the local requirements
  - Publish lists of contacts
  - Involve in design/layout as needed
- Pursue NEPA and ROE early
- Standardize upward reporting
  - Limit meetings

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Other Items

- Close out procedures for facilities
  - No direction
  - Accountability
  - Warranty/Security/Liability issues
- Project cost parameters- none given
  - Rent vs Purchase
  - Cost cap
  - Cash flow tracking
- Files/Records requirements absent
- Clear cost share guidance

Last Thought

- The Corps team never lost sight of its real mission.

- We were all committed to helping the people who most needed it.
  - We always wanted to do more!